

Complaint Petition u/s 2(6) of the Consumer Protection Act-2019

From: Advocates' Chamber (advocateschamber@yahoo.com)

To: highcourt.or@nic.in; highcourt.or@od.gov.in; dm-cuttack@nic.in; dm-cuttack@od.gov.in; ohrc@od.gov.in; lawsec.or@nic.in; odishasoochana@nic.in; odishastatebarcouncil@gmail.com; orissastatebarcouncil@gmail.com

Date: Monday, 11 May 2026 at 01:01 pm IST

To,

**01. The Registrar
02. Administrative Officer
O/o. the Orissa High Court (OHC)**

**03. District Magistrate, Cuttack
04. General Administration & Public Grievances Department
05. Law Department
Government of Odisha.**

**06. Odisha Information Commission
07. Odisha State Bar Council.**

Subject : Complaint Petition u/s 2(6) of the Consumer Protection Act-2019 against unfair trade practices, deficiency in services and violating other consumer rights crafted in section 2(9) of CPA-2019 as detailed below.

Sirs,

It is the obligatory duty of the Government Instrumentalities to comply with the rules of law, directions of the competent authority(s) and court and the guidelines of the apex court but nothing has been done to comply with the provisions of the Orissa Rights to Public Services Act-2012, Odisha State Litigation Policy-2011, and others.

01. that, the office of the Orissa High court is running without any man power and infrastructure to provide the visitor pass at the premises of the OHC, the passes are not issued in the time frame provided as per the ORTPSA-2012, there is no signboard installed at the pass counter as per the provision of the statute to create awareness about the same and the same has not been done under a deep-rooted criminal conspiracy, dishonestly, fraudulently and for the wrongful gain and the deceitful means has caused injury to the masses.

02. That, nothing has been done by the office of the OHC to take and redress the complaints of the citizens and visitors as per the provisions of the OSLP-2011, which proves that the officers of the OHC have no respect for the rule of law that prevails in this country.

03. That, nothing has been learnt by the officers of the OHC by the reprimand by the supreme court in the "TRAVESTY OF JUSTICE" case, which proves that the officers, being the public servants, are considering themselves above the law.

04. That, nothing has been done to create more counters and employ more officers so that the visitors' passes can be issued in five minutes by a single officer, and the citizens are kept waiting for hours to get a single pass, which proves that incompetent, impotent, and powerless officers are employed so they are running the counter for mere formalities.

05. That, nothing has been done to create an online pass creation facility on the official website, whereas the government policy mandates for the use of technology under the 5Ts' initiative, which proves that the OHC and its officers have no respect for the Govt initiatives.

06. That, the Registrar and the Administrative officers of the OHC have made themselves unapproachable and unreachable for the citizens and legal practitioners facing problems, which proves that these officers are also considering themselves as the justices of this high court.

07. That, nothing has been done by the District Magistrate of Cuttack to comply with the directions of the Chief Secretary Manoj Ahuja issued in January-2025 to comply with the provisions of the ORTPSA-2012, and the DM and other competent authorities are sleeping like KHUMBHAKARNA, and the citizens are facing harassment on a daily basis.

08. That, nothing has been done by the OHC to publish the services provided by it in his official website of the court as per the provision of the section 4(1)(b) of the RTI act-2005.

09. That, nothing has been done by the Odisha State Bar Council to redress the complaints of the member legal practitioners raising their voice about the harassment faced by the clients of the lawyers thus failing miserably to protect the rights of the advocates.

10. That, the above labelled allegations are only a GIST of the whole affair

So, you are requested to take urgent cognizance of the matter, compensate the aggrieved people adequately, take action against the erring officer, and deposit Rs.10.00 crore (Rs. Ten Crore Only) in the consumer welfare fund for other aggrieved people and oblige.

I hope you will take prompt action to ensure justice and that the rule of law prevails in the country.

Thanking You.

Sincerely Yours.



Advocate A K Sharma & Associates
(Orissa High Court)

M: 9348105872 | T: 9827510885
E: advocatesChamber@yahoo.com
Sector-6, Markat Nagar, Cuttack - 753014, Odisha

www.ipleader.in



on on on on

Enclosed ;

01. Copies of the relevant documents.

PS: Please communicate using email only to comply with the 5Ts & MO SARKAR Initiative of the State Government and use e-dispatch machinery for the communication. This is a computer-generated email, hence does not require any signature.



notification-2024.pdf
5.7 MB



odisha news1-18-01-2025.pdf
1.5 MB



odisha news2-18-01-2025.pdf
595.3 KB



Odisha right to public service act.pdf
2.8 MB