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Odisha

Odisha government directs timely delivery of services under Right to Public Service Act

As of now, 428 public services of 32 departments have been notified under the Act.

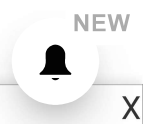


ja (File Photo)

8:43 am · 1 min read



The state government has directed the departmental collectors to ensure the timely delivery of services under the Odisha Right to Public Service Act (ORPSA).



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the Act. Some of the services for the poor and marginalised, infrastructure including roads, railways, airports, telecommunications, electricity and water, environmental protection, waste management and sanitation including public toilets.

Ahuja has asked the secretaries to randomly pick items of public service during their field visits and verify whether they have been made available to the citizens within the fixed timeline. The secretaries have been directed to submit the report on service delivery, whether they have been completed within or beyond the timeline along with the percentage of achievement.

He directed the secretaries to review performance of delivery of services each month and submit summary of the achievements of their respective departments. The collectors should also review the achievements of their districts concerned regarding delivery of public services every month, he added.

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Odisha government

Chief secretary Manoj Ahuja

Right to Public Service Act

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